



## **CSRS INTEGRATED WEBSITES FOR LAWYERS**

(Case Status Reporting System & Website combined)

**CSRS** (web-based case status reporting system) is a highly secure on-line case status reporting system, featuring sixteen editable steps, enabling you to update each client's case file via your website.

There are currently three CSRS modules:

- \* Conveyancing case status reporting system
- \* Wills & Probate case status reporting system
- \* Liquor Licensing case status reporting system

Each time an update to a case is made, your client is automatically notified by email. Your client may then login to your website and access the case progress notes. You can also provide login details (if required) to your estate agent partners and business referrers, all of which adds up to a system which:

- Presents a new marketing opportunity
- Attracts clients
- Develops and attracts Associate contacts
- Enhances client service
- Reduces incoming calls and interruptions
- Reduces time on outbound phone calls
- Reduces operating costs

### **Attracts Clients**

Once your clients, whether corporate or private, become aware that they can view the progress of their cases via their office or home PC it will give you the advantage over other local Solicitors firms, and enhanced client service.

### **Develop and Attract Associate Contacts**

**CSRS** will allow for associate firms, for example Estate Agents, Financial Advisors and Management Companies, to view the status of any clients they recommend to you. This is of course subject to the client giving his/her permission. As with attracting clients, this will also work in attracting Associates.

### **Low Maintenance once up and running**

Once you have invested in the set-up fee, the ongoing administration and support fees are modest considering the power and benefits of the system. The only real maintenance is keeping the information up to date and accurate, and by establishing key procedures throughout the firm, this can be reduced to a minimum.

### **Reduced phone calls and operating costs**

If all your Associate companies and a percentage of your private clients use the **CSRS** facility to check up on their cases, imagine how many phone calls this will save. Whether it is as the Case Solicitor, or as the secretary fielding the calls, this time could be spent more productively on other cases and providing a higher quality of service to your clients.

LEGAL & FINANCIAL

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Tel: 01202 587787 – Fax: 0870 433 7614 – Email: [clientservices@legal-financial.co.uk](mailto:clientservices@legal-financial.co.uk)



With the additional email messaging facility, it will also reduce your outgoing calls as you can message the client directly, without the need to call.

## **CSRS /SOLICITOR WEBSITE COMBINED**

**PRICES INCLUDE A FULLY DEVELOPED WEBSITE OF YOUR CHOICE FROM**  
**[www.legal-financial.co.uk](http://www.legal-financial.co.uk)**

(no reduction in price if the system is to be integrated into your existing website)

### **MODULE 1**

**CONVEYANCING** case status reporting system

	<b>1-5 USERS</b>	<b>6-10 USERS</b>	<b>11-30 USERS</b>
<b>Set-up</b>	£325.00	£525.00	£895.00
<b>Monthly fee</b>	£165.00	£225.00	£275.00

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### **MODULE 2**

**CONVEYANCING** case status reporting system

**PLUS**

**WILLS & PROBATE** case status reporting system

	<b>1-5 USERS</b>	<b>6-10 USERS</b>	<b>11-30 USERS</b>
<b>Set-up</b>	£475.00	£675.00	£995.00
<b>Monthly fee</b>	£225.00	£275.00	£325.00

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### **MODULE 3**

**CONVEYANCING** case status reporting system

**PLUS**

**WILLS & PROBATE** case status reporting system

**PLUS**

**LIQUOR LICENSING** case status reporting system

	<b>1-5 USERS</b>	<b>6-10 USERS</b>	<b>11-30 USERS</b>
<b>Set-up</b>	£675.00	£995.00	£1200.00
<b>Monthly fee</b>	£275.00	£325.00	£375.00

**31 + Users – POA**

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**CALL 01202 587787 FOR MORE DETAILS AND  
DEMONSTRATION OVER THE PHONE**

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